Relais D2D

Last updated: Thu, 30 Jul 2020 15:06:40 GMT

• Get started
  Get started with Relais D2D.
  ◦ Overview
  ◦ Relais D2D and ILLiad integration

• Relais Portal
  Find information about the Relais Portal.
  ◦ Relais Portal for patrons and other libraries
  ◦ OpenURL
  ◦ Multilingual options
  ◦ User Authentication web service
  ◦ Relais Portal FAQ

• For Staff
  Find information for staff about logging in, searching for requests, requesting library actions and supplying library actions.
  ◦ Bookbands
  ◦ Supplying library
  ◦ Requesting library
  ◦ Inactive library and locations
  ◦ Search for requests
  ◦ Query results
  ◦ Messages to patrons
  ◦ My Account
  ◦ Login

• Discovery
  Find information for staff about logging in, searching for requests, requesting library actions and supplying library actions.

https://help.oclc.org/Resource_Sharing/Relais_D2D

Printed: Sun, 18 Sep 2022 15:40:59 GMT
Find information on configuring and using your Discovery interface.

- Discovery overview
- Configure Discovery
- Discovery 3.0 switchover
- Use other discovery tools
- Z39.50 Attributes

**Authentication**

*No image available*

Find information about authenticating and authorizing users.

- Authentication and authorization
- Encryption
- NCIP generated patron records
- Patron access and authentication
- Patron authentication using a third party system
- Security in Relais

**Relais Discovery web services**

*No image available*

Find information about Relais web services which are available for a number of Relais features and functions.

- Web services overview
- Add Request
- Authentication
- DiscoverItem
- Request Query
- Sandbox

**Requestability and fulfillment options**

*No image available*

Find information about requestability and fulfillment options as well as deep linking configuration.

- Deep linking
- Fulfillment options
- Requestability options for patrons

**NCIP**

*No image available*
NCIP (NISO Circulation Interchange Protocol) is a North American standard which allows disparate library systems to talk to each other. Find information about configuring Relais to communicate with your institution's library system via your NCIP server.

- NCIP Overview
- Alma interoperability with Relais ILL and D2D
- Configure your library system
- Generic NCIP Testing
- NCIP AcceptItem message
- NCIP CheckinItem message
- NCIP Checkout Item message
- NCIP Implementation Checklist

**Relais D2D release notes and known issues**

[No image available]

Find Relais D2D release notes and known issues. Release notes are documents that contain information about new product features and enhancements as installed in scheduled releases.

- 2022 Relais D2D release notes
- 2021 Relais D2D release notes
- 2020 Relais D2D release notes
- Relais D2D updates
- Relais Portal updates
- Known Issues

**Troubleshooting**

[No image available]

Find frequently asked questions (FAQ) and troubleshooting steps (Troubleshooting).

- How can I search for a specific supplier code from the list of suppliers presented within the Staff Portal - Request Routing function without having to scroll through the entire list?
- Why am I seeing unspecified in OCLC statistics reason for no report on items where Relais has a corresponding code