Why do I receive the error, "Unable to find your institution" when attempting to sign in to WorldCat.org as an Institutional User?

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Applies to

- WorldCat.org

Answer

Your library most likely does not maintain the proper subscriptions to provision your institution access to institutional accounts on WorldCat.org. Signing in as an Institutional User requires the library to be visible on WorldCat.org.

If you believe that your institution does maintain correct subscriptions to allow visibility, but you still see the error message, please contact OCLC Support with your OCLC symbol and the error message you are receiving.

Additional information

Web visibility program

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