Accessing the OCLC Service Configuration when you cannot assign the necessary roles

Symptom

- I want to access the OCLC Service Configuration, but the WorldShare ILL Admin, Circulation Admin, and Service Config User roles are not available to assign.

Applies to

- WorldShare Admin

Resolution

First, you will need to make an account on WorldCat.org, if you do not have one already. Once you have created an account, please contact OCLC Support with your OCLC Symbol and the email associated with your WorldCat.org account.

Additional information

OCLC Service Configuration roles

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