Why do so many of my automated requests end up in "New for Review"?

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Applies to

- WorldShare Interlibrary Loan
- Tipasa

Answer

If your automation includes matches on Age of Material, then please check to make sure that only a four-digit year is being placed in the Issue Date field of the request.

Additional information

To see your current list of automations and what their match points are, please see Service Configuration>WorldShare ILL>Automated Request Manager.

See Automated Request Manager for more information.

If you are seeing a large number of requests in the "New for Review" queue that you believe should have gone through your automation and you are correctly entering just the year in the Issue Date field, then please contact OCLC Support with examples of requests that should be automated.