How do we change the patron password when we are using ILLiad Authentication?

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Applies to

• ILLiad

Answer

You can use the ILLiad client and follow the instructions for [Changing User Passwords](https://help.oclc.org/Resource_Sharing/ILLiad/Troubleshooting/Changing_User_Passwords), or the patron can click on the "Forgot Password" link on the logon page to reset their password.

Additional information

Both the logon.html and logon2.html pages by default have a forgot password link. If you are not using ILLiad Authentication, or ILLiad Exclusive Authentication, the forgot password link should be commented out or removed in your coding.

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