Symptom

- You are connecting to Docline in ILLiad and getting an error message showing ssl.gstatic.com

Applies to

- ILLiad

Resolution

There are two different Documents that ATLAS has about this issue and how to resolve it:

1. Here is one for [Docline Log-In Methods](https://help.oclc.org/Resource_Sharing/ILLiad/Troubleshooting/I_am_getting_a_script_error_in_ILLiad_showing_ssl.gstatic.com_when_connecting_to_Docline#Symptom).
2. And this one for [Switching to a Non-Google Authentication Provider](https://help.oclc.org/Resource_Sharing/ILLiad/Troubleshooting/I_am_getting_a_script_error_in_ILLiad_showing_ssl.gstatic.com_when_connecting_to_Docline#Resolution).

Additional information

The Google auth issue seems to pop up in two different ways:

1. Saying the browser is insecure.
2. Having some of the Google authentication javascript errors popping up that still wouldn't allow login and ultimately results in the insecure browser warnings.