Symptom

- You get the cookie notice pop-up over and over when you search WorldCat.org.

Applies to

- WorldCat.org

Resolution

You will want to delete your www.worldcat.org cookie in order to correct this.

For Firefox:

1. Go to "Options" (the gear icon).
2. Select "Privacy & Security".
3. Scroll down to "Cookies and Site Data".
4. Click Manage Data.
5. Search by "worldcat.org".
6. Click Remove all shown or select individual cookies and click Remove Selected.
7. Click Save Changes.
8. Close your browser completely to make sure the cookie is deleted.
9. Retry.

For Chrome:

1. Go to Settings (the gear icon).
2. Select Privacy and security in the left navigation.
3. Select Site Settings.
4. Under Permissions, select Cookies and site data.
5. Click See all cookies and site data.
6. Search by "worldcat.org" in the upper right Search cookies textbox.
7. Either click Remove All or click the trash can icons next to the specific entries you want to delete.
8. Close your browser completely to make sure the cookie is deleted.
9. Retry.
If problems persist, contact OCLC Support with the browser you are working in and the behavior you are seeing.

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