Why am I getting directed to the visiblebody marketing page when using EZproxy

Symptom

- After adding the Visiblebody Stanza, I am still getting directed to the marketing page at visiblebody.com

Resolution

1. Make sure the correct referring URL has been registered with Visiblebody.
2. Check to see if you have an Ovid stanza in your config.txt, if this is present remove the HJ ovid.visiblebody.com and DJ visiblebody.com from the config.txt
3. Restart EZproxy
4. Access EZproxy server status page. Click host maintenance at the top of the page
5. Select remove orphan hosts and click process
6. Restart EZproxy

Additional information

- The Visiblebody is often gets authorized by the lines in the Ovid stanza and unless this resource is coming from Ovid this is not correct and causes loading issues. This process should resolve the authorization issue.

Page ID

31249