Relais 2020.x Overview

Find an overview of Relais version 2020.x.
There are several new features and enhancements that have been added with Relais 2020.1:

**RapidILL support for TLS 1.2**

In mid-May 2020, the RapidILL API, called by Relais applications, in support of Relais – RapidILL integration, will require support for TLS 1.2. This will require revisions to the following Relais applications and services:

- Delivery applications

Pre v2020.1 versions of Relais Delivery applications, including DeliveryEmail, DeliveryFax, DeliveryFTP, and DeliveryLocal, include coding to transmit update status’ associated with lending requests received from RapidILL and processed with a fill or final cancelation code to the RapidILL system. These applications will see this code removed with v2020.1, and this responsibility will be added to the responsibilities of the Relais RapidILL Monitor Service.

- Rapid Add Request application

Pre v2020.1, the Relais Rapid Add Request application was responsible for submitting new borrowing requests for articles and book chapters to the RapidILL system. This application will no longer be required with v2020.1 as this functionality will be added to the Relais RapidILL Monitor Service.

- Relais RapidILL Monitor Service

As noted above, with the release of Relais v2020.1, the role of the RapidILL Monitor Service, which currently runs on the host application server for customers, will be expanded.

In addition to polling of the RapidILL system to retrieve status updates associated with borrowing requests submitted to RapidILL, and parsing of new lending requests directed to the customer from the RapidILL system, the Relais RapidILL Monitor Service will also submit new borrowing requests for articles and book chapters to the RapidILL system (formerly managed by the Relais Add Request application), transmit update status’ associated with lending requests received from RapidILL, and process as a fill or final cancelation (formerly the responsibility of Relais’ Delivery applications).

When installed, the default configuration of the aforementioned applications will be to maintain the roles and responsibilities of the applications as they are today. As the migration to RapidILL, in support of TLS 1.2, affects both server side and client-side applications (Delivery Local), the associated RequestFlow revisions require a coordinated effort between the customer and OCLC Relais support managing the host application configuration and RequestFlow.
Application updates to support migration of post-to-web functionality to the portal environment

26 Relais applications, the Relais File Transfer service hosted services SearchAuto.net, and the Relais Process Service have been updated to support post-to-web functionality that is more secure and allow post-to-web requests to be managed in the portal environment.

Revisions are required to turn on the use of the new post-to-web feature for customers, so a coordinated effort between the customer and OCLC Relais support will be required. Once upgraded, the default configuration is set to use the old post-to-web functionality.

Important links

Support website(s)

Support information for this product and related products can be found at:

- Relais ILL