Where do I find the ILLiad Filter Editor?


Symptom

• Where do I find the Filter Editor?

Applies to

• ILLiad

Resolution

1. Perform the desired search.

2. Right-click on a search result column header, Username, for example.

3. Select the Filter Editor. It has a funnel icon.

4. When you apply a filter, it will show up on the bottom of the screen on the left side.

5. If you want to remove a filter, click on the "x" on the bottom left.

Additional Information

Sometimes, you will not see any results when you go to a queue. You will see the filter at the bottom of the screen, when you click on the "X," you will remove the filter and see the results.

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