Failed Testing OAI support error when adding new repository

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Symptom

• You get the error Failed: Testing OAI support when adding a new repository to the Digital Collection Gateway

Applies to

• Digital Collection Gateway

Resolution

The Gateway uses the OAI-PMH Identify verb to test basic functionality. Identify is a required verb in the OAI-PMH protocol, so when it fails, it typically means the Gateway will not be able to support the repository. It is possible that the OAI-PMH repository is responding with an unexpected result, which may mean that the Identify response does not conform to the OAI-PMH protocol, or that the response contains invalid XML.

Additional information

There is documentation on the required elements of the Identify response.

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