Item assigned with item-level IP permission restriction cannot be found in a collection

Last updated: Tue, 03 Dec 2019 20:55:51 GMT

Symptom

- Item assigned with item-level IP permission restriction cannot be found in a collection after approval and indexing

Applies to

- Item-level IP permissions

Resolution

Contact CONTENTdm support with title or ID of the missing item.

Additional information

Item-level IP permissions only support up to 5000 IP assignments. Only one octet can be configured with a wildcard (1.1.1.*). Assigning more than one wildcard IP octet (1.1.*.*) will open the range to over 65,000 possible combinations, which will place the later part of 60,000 IP combinations outside of allowed range.