JPEG format not accepted in the Project Client

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Symptom

• Project Client shuts down without an error message or the error message "CONTENTdm Project Client has stopped working. A problem caused the program to stop the program."

Applies to

• CONTENTdm
• Project Client
• Image Formats

Resolution

CONTENTdm Project Client can't accept the jpeg format and needs to be in .jpg form

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