What is the process for incorrectly sent items from a Lender in ILLiad?

Symptom

• A lender sends you an incorrect book or item and you want to know how you should process the item in ILLiad

Applies to

• ILLiad

Resolution

When you are checking the item into the library from the Lender you select the Partial/Incorrect Option. You follow the instructions from the Partial or Incorrect Items documentation.