Why can't I create new user accounts in WorldShare?

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Symptom

- I was told that I would be able to create new user accounts, but I don't see that option available.

Applies to

- WorldShare Admin

Resolution

This is due to not having the User_Admin role assigned to your account. The role can be added by another user inside your institution that has User_Admin privilege, or by contacting OCLC Support.

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