When I run a report, I don't see activity that happened today.

Last updated: Tue, 21 May 2019 14:19:15 GMT

Applies to

- WorldShare Reports

Answer

Please check our documentation about the report that you are running. Check the data refresh rate. Many reports have data refreshed nightly. This means that you will not be able to see events from today show up in your report until tomorrow.

If the data is past its expected delivery window (ex. updated nightly, but missing yesterday's data), please contact OCLC Support with your library symbol, the report you are running and when it was due to be available. If you can send samples of missing data that helps a lot too.