How to remove incorrect records in ILLiad copyright submissions  

Last updated: Fri, 15 Jul 2022 14:29:46 GMT

Symptom
• Items have a copyright beyond five years

Applies to
• ILLiad

Resolution
From the copyright screen, do the following:
1. Open up the request
2. Click the Copyright tab
3. Click "Remove Payment"
4. Repeat steps 1-3 for additional requests

Once all requests have been removed, continue with the copyright process.