Unable to create project connecting using URL of website

Last updated: Fri, 23 Oct 2020 15:12:04 GMT

Symptom

- Unable to use the Project Client to create projects using the URL https://cdmxxxxx.contentdm.oclc.org where xxxxx is your hosted site ID.

Applies to

- CONTENTdm
- Project Client 6.1.2.991
  - Hosted Environment

Resolution

CONTENTdm URL followed by your site ID is your public facing website. Please use server followed by your Site ID. (Ex. https://server15700.contentdm.oclc.org - This is CONTENTdm demo site)

Additional information

If you continue to have issues creating a project, verify your worldcat.org credentials.

Reach out to OCLC Support and include screenshots and the steps you are taking to further troubleshoot.

Creating Projects:

We provide documentation on creating new projects.

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