

## WMS sandbox FAQ

Last updated: November 20, 2019

### 1. What is the WMS sandbox?

The WMS sandbox provides your library with a safe training and testing environment so you can train your staff and test your configuration options and APIs on a current and complete set of your own local data without impacting your WMS production environment or data.

It includes access to the majority of the WorldShare Management suite of services and complete and current non-production versions of global data assets such as WorldCat and the WorldCat knowledge base. Because the sandbox reflects your library's production data and configuration, the sandbox is not available during your implementation but is only available when your WMS system is in production and live.

Note that the WMS sandbox is only available to libraries in the US at this time. In early 2020, it will be available to libraries in Canada. Later in 2020, we'll announce when its available to libraries in other regions.

### 2. How much is the WMS sandbox and how can our library get one?

The WMS sandbox is available at an additional charge. For a quote, please contact your OCLC Library Services Consultant or email us at [libservices@oclc.org](mailto:libservices@oclc.org).

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### 3. What applications are available through the WMS sandbox?

The following applications are included:

- WorldCat Discovery
- WorldShare Acquisitions
- WorldShare Circulation
- WorldShare Collection Manager
- WorldShare Record Manager
- WorldShare License Manager.

You'll also be able to access WMS's System Configuration.

Note that the following are not available as part of the sandbox environment: CONTENTdm, the Digby mobile app, EZproxy, Reports, Tipasa, WorldShare Interlibrary Loan, and WorldShare Report Designer.

#### 4. What data is available through our WMS sandbox?

- A *complete* copy of global data assets, including WorldCat and the WorldCat knowledge base, which can be accessed and edited without affecting the production data assets. Global data assets are updated monthly from the production system for all libraries using a sandbox.
- A *complete* copy of your library's local data, including bibliographic, item, order, and invoice data is included. However, your patron and user data *will not* be included to ensure patron privacy and security. Local data in the sandbox can be updated without affecting the production system. Local data is updated from the library's production system on a monthly cadence for all libraries. Data refreshes will overwrite any local changes made in the sandbox environment.

#### 5. Will our patron records and staff accounts be available through the sandbox?

No, to ensure privacy and security, patron records and staff accounts will not be loaded into your library's sandbox environment.

#### 6. How often is data refreshed in our WMS sandbox?

Your WMS sandbox's data will be refreshed on a monthly basis. Your sandbox will receive full data updates monthly from production, and can update local data on demand, as described below.

#### 7. Can we test OCLC APIs through our WMS sandbox?

Yes, API functions are operational in your WMS sandbox for your local library testing, however, not for testing by third parties. Additionally, note that the Developer Network's sandbox for APIs is available.

#### 8. Can we create reports using the WMS sandbox?

No, your WMS sandbox does not provide access to standard reports or reports through WorldShare Report Designer. Additionally, you cannot do any SUSHI harvesting.

#### 9. Can we use the WMS sandbox to do acceptance testing of new releases?

No, WMS releases will be made on a regular basis and both your WMS sandbox and production environment will be updated automatically.

#### 10. What won't we be able to use the WMS sandbox for?

- Batch loading bibliographic and patron data
- Exchanging FTP files
- Running Reports
- SUSHI harvesting
- Sending email notifications or alerts
- Sending orders, requesting quotes, or receiving invoices from external vendors through WorldShare Acquisitions

Note that Data Sync, MARC output, Query Collections and WorldCat updates all will be disabled in WorldShare Collection Manager.

**11. When is the WMS sandbox available? Is there a maintenance window?**

Your WMS sandbox will be available Monday–Friday:

- USA: 02:00-20:00 (2:00 AM – 8:00 PM Eastern Standard Time)

**12. What if I have a question about using the WMS sandbox?**

Please contact OCLC Customer Support at 1-800-848-5800 (USA toll free) or [support@oclc.org](mailto:support@oclc.org).