# Virtual AskQC Office Hours

Thank you for joining us!
We will begin at 1:00 PM Eastern Daylight Time

Attendees are in listen-only mode

AskQC@oclc.org (Ask Quality Control) is the longstanding email address to which catalogers can send questions to OCLC Metadata Quality staff about cataloging policies, standards, and practices.

September 12, 2018

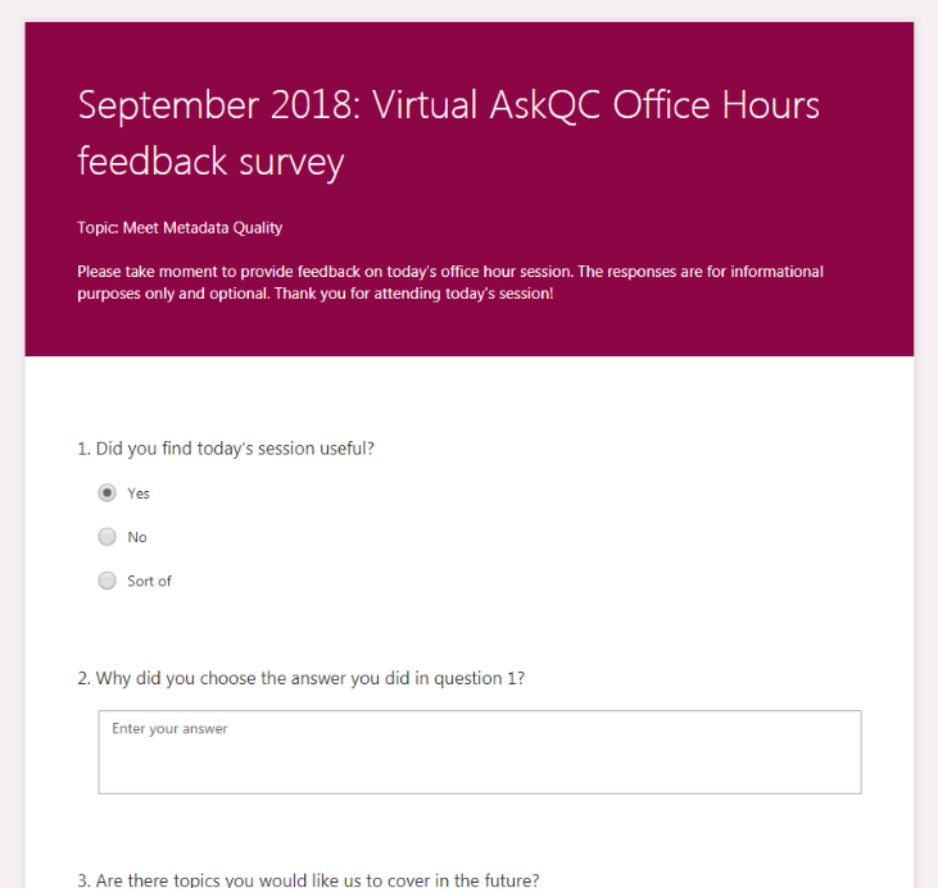
# Virtual AskQC Office Hours

## Meet Metadata Quality

**OCLC Metadata Quality**

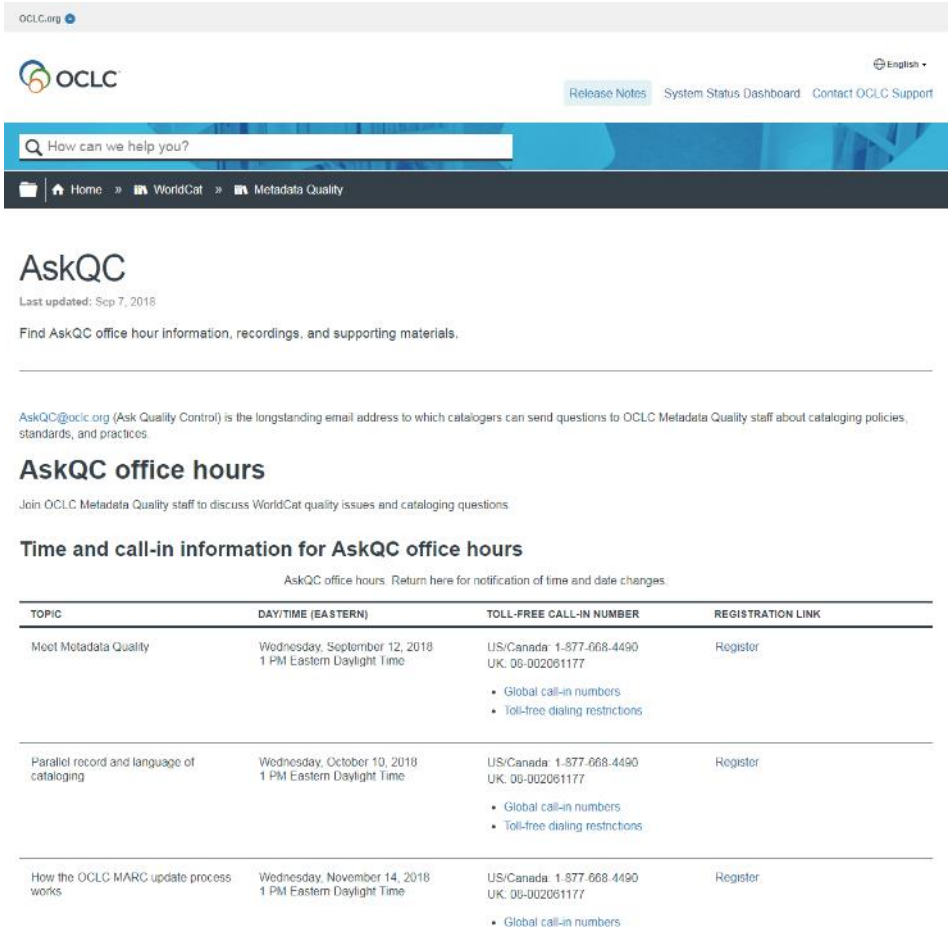
# Housekeeping

- After the session you will be directed to a quick, optional survey



# Housekeeping

- After the session you will be directed to a quick, optional survey
- All session recordings, slides, and notes are available at [oc.lc/askqc](oc.lc/askqc)



OCLC.org

OCLC

English

Release Notes | System Status Dashboard | Contact OCLC Support

How can we help you?

Home » WorldCat » Metadata Quality

## AskQC

**Last updated:** Sep 7, 2018

Find AskQC office hour information, recordings, and supporting materials.

AskQC@oclc.org (Ask Quality Control) is the longstanding email address to which catalogers can send questions to OCLC Metadata Quality staff about cataloging policies, standards, and practices.

### AskQC office hours

Join OCLC Metadata Quality staff to discuss WorldCat quality issues and cataloging questions.

### Time and call-in information for AskQC office hours

AskQC office hours. Return here for notification of time and date changes.

| TOPIC | DAY/TIME (EASTERN) | TOLL-FREE CALL-IN NUMBER | REGISTRATION LINK |
|---|---|---|---|
| Meet Metadata Quality | Wednesday, September 12, 2018<br>1 PM Eastern Daylight Time | US/Canada: 1-877-668-4490<br>UK: 08-002061177<br>• Global call-in numbers<br>• Toll-free dialing restrictions | Register |
| Parallel record and language of cataloging | Wednesday, October 10, 2018<br>1 PM Eastern Daylight Time | US/Canada: 1-877-668-4490<br>UK: 08-002061177<br>• Global call-in numbers<br>• Toll-free dialing restrictions | Register |
| How the OCLC MARC update process works | Wednesday, November 14, 2018<br>1 PM Eastern Daylight Time | US/Canada: 1-877-668-4490<br>UK: 08-002061177<br>• Global call-in numbers | Register |

# On the call today

# MEET METADATA QUALITY

# Metadata Quality

| Metadata Policy | WorldCat bibliographic database | WorldCat knowledge base and registry |
| --- | --- | --- |

# Metadata Quality Leadership Team

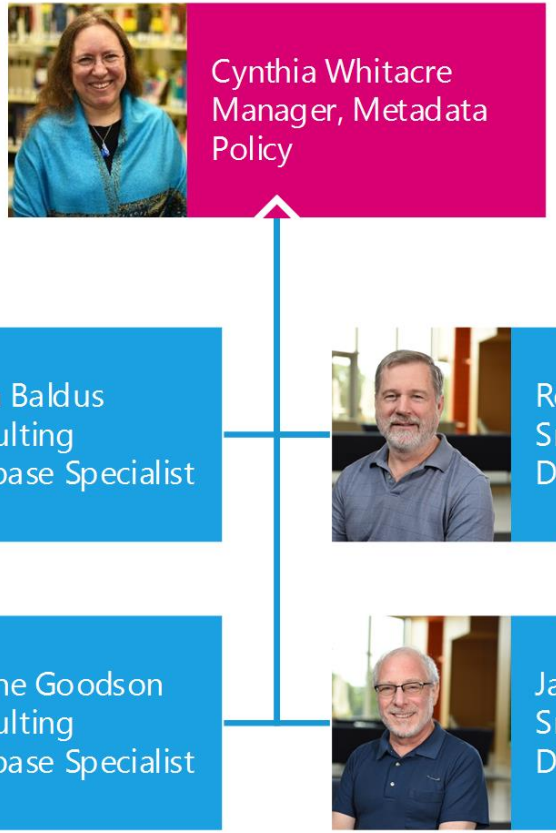
Nathan Putnam
Director, Metadata Quality

Cynthia Whitacre
Manager, Metadata Policy

Laura Ramsey
Section Manager,
WorldCat Quality

# Metadata Policy

- Data investigation
- Process requirements
  - Matching, merging, deduplication, validation
- OCLC MARC updates
- Updating BFAS
- Liaison to member organizations



# WorldCat Quality

- Mass data clean-up
- Record merging
- User requests
  - Bib and authority change/correction requests
- NACO support
- Member Merge

# WorldCat Knowledge Base and Registry Quality

Knowledge base

- Strengthen correlation with bib database and Central Index
- Data clean-up

Registry

- Load data to support/sync with other OCLC products
- Data clean-up

# Questions about Metadata Quality?

Nathan Putnam
Director,
Metadata Quality

Cynthia Whitacre
Manager,
Metadata Policy

Laura Ramsey
Section Manager,
WorldCat Quality

Shanna Griffith
Database
Specialist II

Jay Weitz
Sr. Consulting
Database
Specialist

Robert Bremer
Sr. Consulting
Database
Specialist

**Please submit questions through chat**

# Any cataloging questions?

Nathan Putnam
Director,
Metadata Quality

Cynthia Whitacre
Manager,
Metadata Policy

Laura Ramsey
Section Manager,
WorldCat Quality

Shanna Griffith
Database
Specialist II

Jay Weitz
Sr. Consulting
Database
Specialist

Robert Bremer
Sr. Consulting
Database
Specialist

**Please submit questions through chat**

# Thank you!

**Send cataloging policy questions at anytime to:**
**askqc@oclc.org**

**Session links available at:**
**oc.lc/askqc**

## Next Virtual AskQC Office Hours:

Parallel records and language of cataloging

Wednesday, October 10, 2018
1:00 PM Eastern Daylight Time

Register at oc.lc/askqc

OCLC